ıı|ıı|ıı cısco

## Cisco's BYOD Value

Washington Rodriguez

**PY&UY Systems Engineer** 

June 2012 (RoadShow Version)

El Objetivo de esta presentación es mostrar, desde el <u>punto de vista técnico</u>, la oferta de CISCO para <u>integrar BYOD</u> a nuestra infraestructura.

## We all know about the new workplace trends

#### **OLD SCHOOL**

- Enterprise provided mobile devices
- Work is a place you go to—limited off campus access
- IT visibility and cont into user devices an applications





#### **NEW SCHOOL**

- Anywhere, anytime, any device usage
- Work is a function—
  globally dispersed,
  mixed device ownership
- Change in IT control and management paradigm — granularity beyond device

### **Market Transitions**

5 Billion Mobile Users by 2016

**Mobile Devices** 



**IT Resources** 

**MOBILITY** 

## Blurring the Borders

Consumer ↔ Workforce Employee ↔ Partner

Physical ↔ Virtual



WORKPLACE EXPERIENCE

## Changing the Way We Work

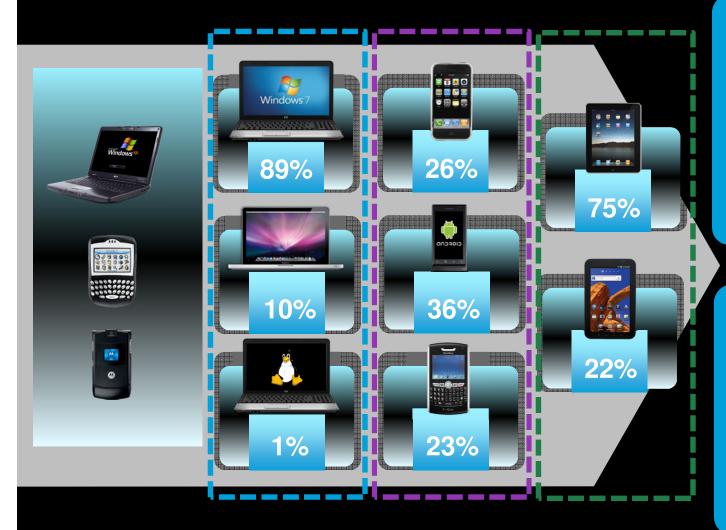
71% of the World's Mobile Data Traffic will be Video in 2016



**VIDEO** 

## Driving an Ongoing Shift to BYOD

Device Diversity is here to stay



#### **User Wants**

- Consistent experience on multiple devices
- Seamless transitions between devices
- Separation of work and personal data
- Keep up with tech and social trends

#### **IT Wants**

- Proactive adoption of consumer/mobile devices
- Embrace BYOD without sacrificing security, management, business standards
- Lower organizational costs
- Improved agility

### **Demand for Mobile Access**



15 billion

New networked mobile devices by **2015** 

56% of US Informatio Workers

pend time working OUTSIDE THE OFFICE 3/4

of employees uses

MULTIPLE DEVICES

for work

100% of IT staff

STRUGGLE to keep up with mobile needs

## Who is addressing the BYOD Needs





# The Building Blocks of Cisco BYOD Solution

## The 4 Pillars of a Complete BYOD Solution

Pervasive Access



High Performance Wireless

Mobile Ready Network



Optimize Critical
Applications In Addition
To Voice, Video, &
VDI/VXI

Policy Management



Based
Network Access
Across All Forms Of
Access

Device Protection & Management



Mitigating threats to Mobile Devices

Central Management (Cisco NCS Prime)

## Cisco BYOD Building Blocks

Apps

Policy

Management

Unified Infrastructure

Security

## BYOD Use Cases

Use Case	Limit	Basic	Enhanced	Advanced
Business Policy	Block Access	Role Based Access; (Guest Access)	Secure granular On-site and Off-Site Mobility	Full Workspace Experience
IT Requirements	<ul> <li>Visibility to who/what is on network</li> <li>Restrict access to only corporate issued devices.</li> </ul>	<ul> <li>Restrict personal devices to public internet.</li> <li>Restricted access to internal sites</li> </ul>	Allow granular on-site and off-site access to network/applications	Enable a full mobile and collaboration experience
User Scenario (Example)	Hospital extends wired access to medical staff only	Hospital provides guest access to patients	Doctor uses personal device in hospital and in an offsite coffee-shop	Hospital administrator is granted full network access and uses native applications (i.e. HR applicant tracking system)
Solution Technology	Technology Cisco Switches			
Core network	Cisco Routers			
	Cisco Wireless LAN Infrastructure			
Management	CiscoPrime Infrastructure (Cisco Prime NCS)			
Identity				3 <sup>rd</sup> Party MDM
	Cisco Identity Services Engine			
			Cisco Firewalls	
Security and Remote Access			Cisco ESA/WSA	
			Cisco AnyConnect	
Virtualization			ScanSafe	
Applications			Application Virtualization Cisco VXI , UCS, Nexus	Desktop Virtualization Cisco VXI , UCS, Nexus
	Enterprise Apps Collaboration Apps			

### **BYOD Use Cases #1: Limit**

Policy is to restrict access to only corporate issued devices.

#### **CISCO BYOD DIFFERENTIATORS**

#### Mobility

- High-performance 802.11n
   WLAN solution
- Enables collaboration and business-transformative applications

#### **Industry-best Security**

- Unique access controls (monitor mode, FlexAuth and Security Group Access)
- Enforce compliance, enhance infrastructure security, and streamline their service operations

#### Universal Visibility & Control

- Comprehensive visibility into wired, wireless, and policy metrics in a single, unified view
- Provides faster troubleshooting and more efficient network operations.



### BYOD Use Case #2: Basic

Business policy is to enable wired, wireless, and guest access

#### CISCO BYOD DIFFERENTIATORS

## Unified Policy-based Management

- Identity-aware networking, and data integrity
- Universally and effectively control user and device access

#### **Uncompromised Security**

- Secure, scalable guest access solutions
- Authenticate users and endpoints via wired, wireless with consistent policy across the enterprise network

#### **Simplified On-Boarding**

 Zero touch device registration and provisioning of employee/guest devices









Smartphones

**Tablets** 

Game, Printer

Thin/VirtualClients

Desktop/Notebooks

**Devices Layer** 



















## Wireless Access for BYOD Deployments

Cisco Mobility Technology for High Performance Wireless Network

#### **Best-of-Breed Mobility Technology**



#### CleanAir Improved Performance

Proactive and automatic interference mitigation



## ClientLink 2.0 Improved Performance

Proactive and automatic beamforming

For 802.11n and legacy clients



#### VideoStream Improved Performance

Wired multicast over a Wireless network



## AP3600 Access Point Innovation

The Tablet AP, Enhanced throughput and coverage targeting advanced applications for tablets and smart devices

Industry-leading 802.11r, 802.11u, and CCX

## Cisco Switching Differentiators for BYOD

Cisco switches scale to meet diverse deployment scenarios

#### **Next Generation Workspace**







**Any Device** 

**HD Video** 

**VDI** 



**Catalyst 3K-X** 



Security

Video

PoE Leadership

HA

**Smart Operations** 

Howshite)

**ENABLING THE BYOD EXPERIENCE** 

#### **Cisco Switching Differentiators**

- Discover and profile end devices with IOS Sensor
- Identity-based access control with no impact using Monitor Mode
- Link layer encryption with policy enforcement via MACsec
- Network visibility to security vulnerabilities with Flexible NetFlow
- Attack forensics with Smart Logging and Telemetry
- Improve network visibility and mitigate attacks with Flexible Netflow



Management

Identity

Security and Remote Access Virtualization

## Cisco Routing Differentiators for BYOD

Cisco Integrated and Aggregation Services Routers









Cisco ISR G2 3900

Cisco ASR 1000

Cisco ISR 800

Cisco ISR G2 1900

Prime Infrastructure – Central Network Management

#### **Best-in-class Experience for Mobile Users**

Comprehensive Security – Firewall, IPS, Scansafe Connector, Secure Access (Etherswitch modules, **WLC on SRE, Integrated APs)** 

End-to-end Visibility into Application Performance – NBAR2, PA, FNF, Cisco Prime Assurance

Optimized Application Delivery – HQoS, PfR, Medianet, WAAS

**Continuous Access to Applications – UCSE Virtualization** 

Optimized Survivable Collaboration – SRST, PVDM3 (voice, video)

## Universal Management for BYOD Deployments

CiscoPrime Infrastructure (Cisco Prime NCS) for Unified Network Management

#### **Converged Access Management for Wired and Wireless Networks**

Wireless | Wired | Security Policy | Network Services

Converged Security and Policy Monitoring

Contextual status and monitoring dashboards across wired and wireless networks

Centrally organizes Day 1-to-n management tasks

Instructional configuration workflows

Reduces the time to troubleshoot

Integration with Cisco NCS Prime

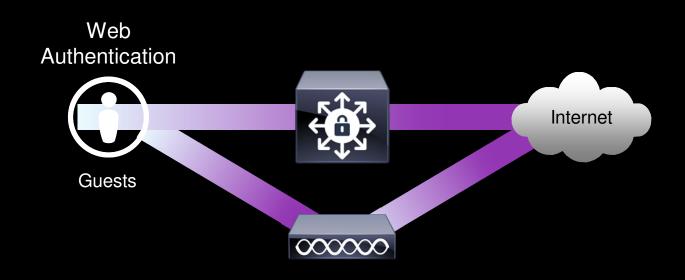


Improved Network Visibility • Faster Troubleshooting • Eliminate Configuration Errors

## Context Awareness: Guest Management for BYOD

ISE Guest Service for managing guests







#### Provision:

Guest Accounts via Sponsor Portal



#### Manage:

Sponsor Privileges, Guest Accounts and Policies, Guest Portal



#### Notify:

Guests of Account Details by Print, Email, or SMS



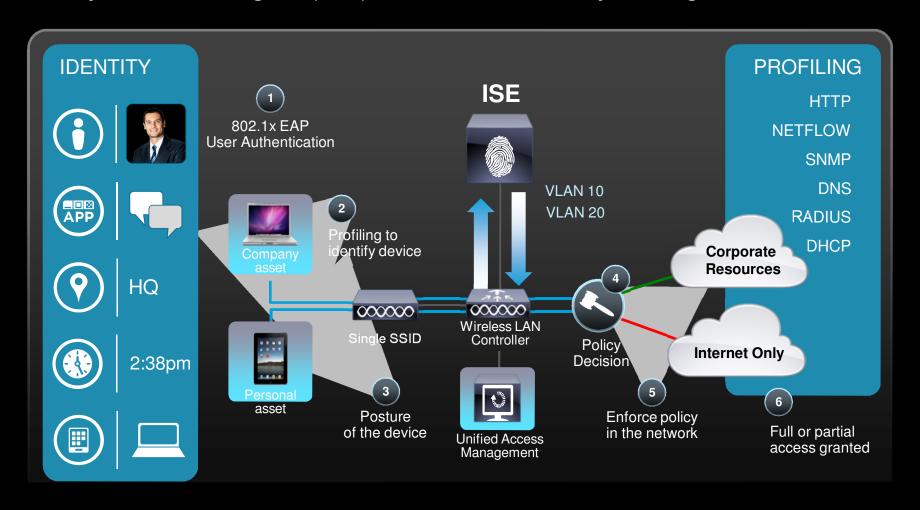
#### Report:

On All Aspects of Guest Accounts

Core Management - Identity - Security and Virtualization Apps
Remote Access

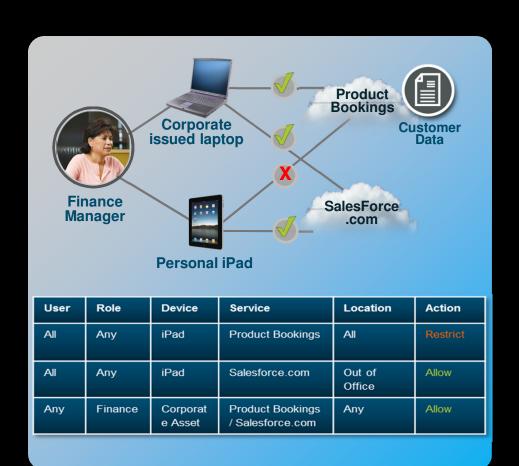
## Network Access Control for BYOD Deployments

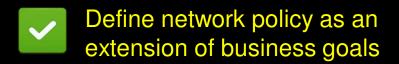
Identity Services Engine (ISE) for Advanced Policy Management



## Policy-Based Access

### **Identity Services Engine Delivers "Business Policy"**





- Policy extends to all access types (wired, wireless, VPN)
- Lifecycle Services Integration guest, profiling, posture
- Optional encryption-based Policies for Security-conscious users

## Simplified On-Boarding for BYOD

New Features for zero touch on-boarding

#### **On-Boarding Differentiators (1.1 MR)**

- ✓ Supplicant provisioning on all major platforms
- ✓ In-band and out-of-band asset registration portal
- ✓ Self-service, user based registration portal
- Flexible dot1x profiles—Common profile for all platforms or platform specific
- Provisioning of certs with additional attributes like UDID, MAC add etc
- Certificate based differentiation of service and anti-cert copying
- Black-listing and re-instating of devices
- 🧸 🛚 Single SSID



#### Reduced Burden on IT Staff

Device On-boarding, Self Registration, Supplicant Provisioning \*

#### Reduced Burden on Help Desk Staff

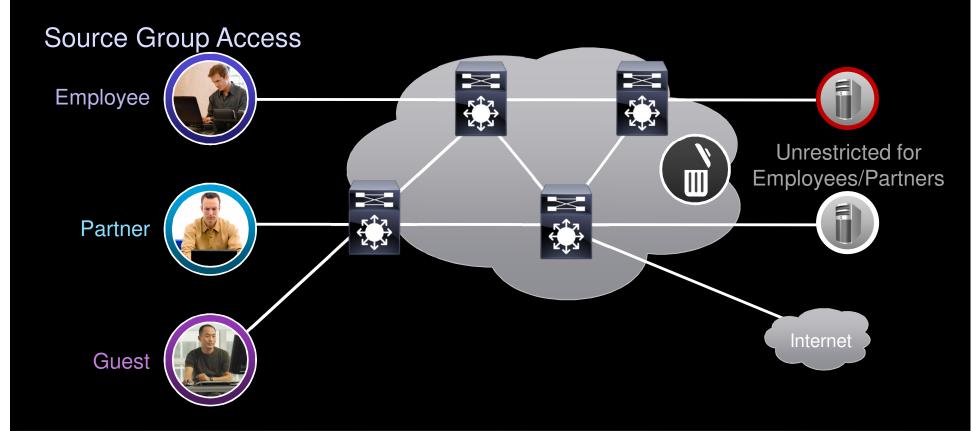
Seamless, Intuitive End user experience

#### Self Service Model

My Device Registration Portal\*, Guest Sponsorship Portal

## Policy Enforcement for BYOD

Exceptional Control Through the Network



#### The Solution

Scalable Enforcement independent of network topology

## DEPLOYMENT SCENARIO WITH SECURITY GROUP ACCESS (SGA)

Group users independent of IP address and location

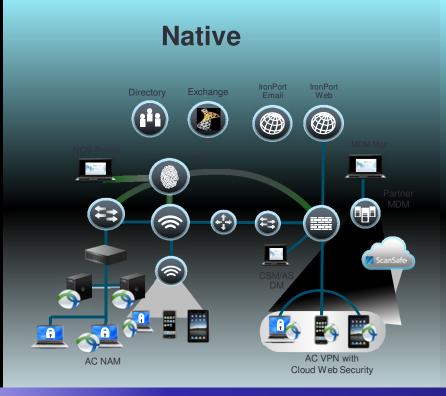
Packets are "tagged" based on user role and context Scalable and simplified management with a single policy per group



## Virtualized Workspace Experience

Core Management Identity Security and Virtualization Apps
Remote Access

## Complementary Approaches to Workspace Delivery: Native & Virtual



Only Cisco offers flexible architectures for BYOD deployments with end-to end solutions for both native and virtual environments

















## BYOD: Use Case #3: Enhanced (with VXI)

Business policy is to provide granular access to specific applications both on and off site—utilizing application virtualization

#### **CISCO BYOD DIFFERENTIATORS**

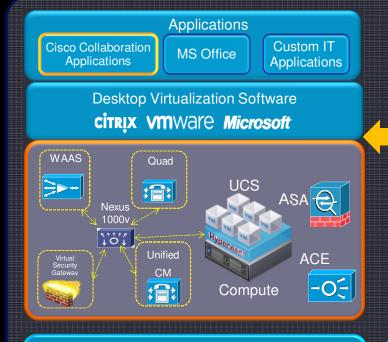
#### Cisco Application Virtual Experience Infrastructure (VXI) Differentiators

- Provides an end-to-end systems approach
- Delivers the next generation virtual workspace by unifying virtual desktops, voice, and video.



## Cisco VXI for BYOD

#### Virtual Desktop on Personal Devices







#### **Hosted Applications & Desktops**

- Deploy once, access anywhere on any device
- Optimized management and operations
- Optimized compute platform
- Data remains in datacenter

#### Virtualization-Aware Borderless Network

- Controlled access for personal devices
- Optimized virtual desktop experience
- Robust UC infrastructure

#### **Any Device Workspace**

- No corporate data on the device
- One VDI client for all apps
- Consistent experience across all devices

## Cisco Enterprise Collaboration Applications



#### **Enhance Productivity, Improve Efficiency**

- Meet anywhere, anytime, on any device worldwide
- Collaborate in real time to keep projects on track
- Build tighter relationships with face-to-face meetings using video
- Save time and money by reducing travel

Core



#### Cisco Jabber

#### Collaborate more securely and effectively from anywhere

- Collaborate from any workspace
- Easily access presence, IM, voice and video, voice messages, desktop sharing, and conferencing
- Maintain consistent experience across devices



Cisco Quad

#### Transforming the way people work

- Create a customized view of the people, tools, information, and communities that matter most
- Embed videos, attach files, and easily control permissions without the guesswork of which tool to use
- Easily build virtual communities of interest or practice

## **BYOD Spectrum**

Understand where your customer is at with BYOD





Limit Basic Enhanced Advanced

**Environment requires** tight controls



#### **Corp Only Device**

Mfg Environment
Trading Floor
Classified Gov
Networks
Traditional Enterprise

Focus on basic services, easy access, almost anybody



### Broader Device Types But Internet Only

Edu Environments Public Institutions Simple Guest Enable differentiated services, on-boarding with security – onsite/offsite



### Multiple Device Types + Access Methods

Healthcare
Early BYOD Adopters
Contractor Enablement

Corp native apps, new services, full control



#### Multiple Device Types, Corp Issued

Innovative Enterprises
Retail on Demand
Mobile Sales Services
(Video, Collaboration, etc.)

### Cisco End-to-End BYOD Solution

**BYOD** Wired, Wireless, **Access Mobile Access Devices** Infrastructure Untrusted Network Mobile Network 000000 Internet **Public WiFi WLAN A** 000000 000000 WLAN Controller **Campus** (WLC) Integrated 000000 Services Router (ISR) **Branch Office** WAN **Wireless** Router

**Home Office** 

**Off-Premise Gateways** 

**Adaptive** 

Security

(ASA)

**Switching** 

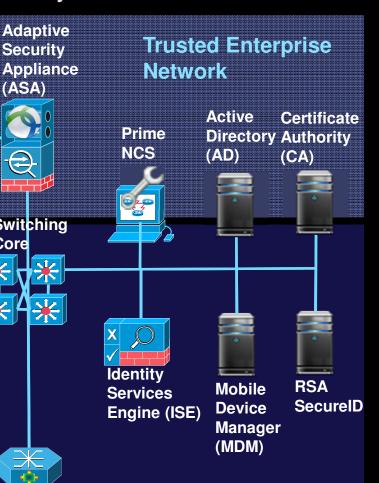
**Aggregation** 

Router (ASR)

**Services** 

Core

**Security and Policy** Infrastructure





## Summary

- BYOD impacts all areas of IT
- Workspace delivery to any device can be native or virtual
- BYOD implementation must address the entire "spectrum" of use cases in an organization
- With Cisco, organizations can embrace BYOD with superior experience and control - Today

















Thank you.

